



Safety First



Workforce Development

Client Success Story: Henry H. Ross & Son, Inc.

Company Profile

Henry H. Ross & Son, Inc. (HH Ross) is located in Lititz, PA with 31 employees and was established in 1956. The company is a family-owned and operated fabricator of natural stone, quartz, solid surface, and recycled surfaces. HH Ross provides custom countertops for residential, commercial and institutional customers in south-central Pennsylvania and the surrounding areas.

Situation

HH Ross first engaged with MANTEC, a NIST PA MEP regional office, in 2001 working on a series of marketing programs. More recently, HH Ross identified the need to review environmental regulatory compliance and workplace safety. HH Ross turned to MANTEC to identify a qualified solutions provider to complete an environmental and industrial hygiene survey/assessment. Additionally, an expert was requested to review the facility to ensure OSHA standards are met.

Desired Results and Deliverables

HH Ross processes create a lot of dust. The industrial hygiene survey analyzed particulates to validate the dust collection system is operating as expected to ensure employee safety. An OSHA assessment was performed to identify specific areas for compliance to any Federal, State, and local environmental regulations and requirements. The findings were documented with the gaps and appropriate measures to fill the gaps. Training and materials were provided to HH Ross employees to begin the cultural shift to safety. The ultimate goal is to have a safe work environment for all employees and develop a safety-oriented culture at HH Ross.

End Results

\$10,000 reduction for insurance premium due to safety program

Improved morale and decreased turnover.

100% retained employees.

"MANTEC is integral to insuring Henry H. Ross & Son is compliant with all workplace safety standards. The work performed was timely, professional and met our needs perfectly. As a result, our employees are focused on creating a safe workplace."

~ Mike Ross, President of Henry H. Ross & Son